

Appendix B

Member Training Planned for September-December 2014

Date	Event	Provider/ Facilitator	Target audience
Tuesday 2 September	Corporate Parenting, Children Looked After & Safeguarding Children (Mandatory)	Elisabeth Major, LSCB Senior Professional	All Members
Thursday 4 September	What's It Got To do With You? Equality Monitoring – Understanding Your Communities & Service Users	Mohammed Ilyas, Equalities & Diversity Policy Officer	All Members
Tuesday 9 September	Safeguarding Adults (Mandatory)	Sue Spurlock, Manager Safeguarding Adults Services	All Members
Wednesday 17 September	Equality Impact Assessments – Getting Them Right	Mohammed Ilyas, Equalities & Diversity Policy Officer	All Members
Monday 29 September	Working With Officers/Member Officer Relations	TBC	All Members
Monday 6 October	Members' Quarterly Briefing: Table 1 – Social Media Protocol Table 2 – Local Information System Table 3 – My Harrow / The Council's Internet & Intranet	Jessica Farmer, Head of Legal Practice Solakha Lal, Corporate Management Information Officer TBC	All Members

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Date	Event	Provider/ Facilitator	Audience
Monday 27 October	Council Tax & Housing Benefit	Fern Silverio, Divisional Director Collections & Benefits	All Members
Tuesday 28 October	Equalities and Diversity (rpt) (Mandatory) OR Customer Services & Complaints (rpt)	Mohammed Ilyas, Equalities & Diversity Policy Officer Jonathan Milbourn, Head of Customer Services & Access Harrow	All Members
Thursday 30 October	Working with the Community & Voluntary Sector	Marianne Locke, Divisional Director, Community & Culture & Kashmir Takhar, Service Manager Community Sector Services	All Members
Tuesday 4 November	Managing Casework	TBC	All Members
Wednesday 26 November	What's It Got To do With You? Equality Monitoring – Understanding Your Communities & Service Users	Mohammed Ilyas, Equalities & Diversity Policy Officer	All Members
Monday 15 December	Emergency Planning (Mandatory) OR Public Health	Kan Grover, Head of Emergency Planning & Business Continuity Andrew Howe, Director of Public Health	All Members